

EDUCATIONAL PSYCHOLOGY SERVICE

Parent/carer support

Waltham Forest Educational Psychology Service are providing a telephone consultation service to parents and carers.

During the COVID 19 lockdown there can be increased pressure on families and especially those parents of vulnerable children.

The EPS consultation service is available to families who may want support with:

- Emotional support for yourself or child's emotional health and well being
- Talking to your children about COVID 19 and the ongoing situation
- Supporting learning
- Managing behaviour
- Accessing information and resources

The consultation service is open to all families in Waltham Forest
Calls can be arranged Monday to Friday 9am-7pm

If you would like to arrange a consultation please contact the

Educational Psychology Service
Between the hours of 9am and 4.30pm:

020 8496 1732

At any Time:

email: educationalpsychologyservice@walthamforest.gov.uk

You will be asked to provide information on name, school, contact details, preferred contact time. Information will be stored and a record of the consultation and outcomes for EPS information only.

You may request a copy of this record or at any time request to have it removed

If any safeguarding issues arise we have a duty of care to pass on to appropriate parties.